

Department of Labor and Industry – State Workforce Investment Board

One-Stop Certification Fact Sheet

One-Stop Overview

- The One-Stop System is a system under which partners collaborate to create a seamless system of service delivery that will enhance programs' services and improve long-term employment outcomes for individuals.
- The One-Stop System plays an integral role within the Workforce Investment Act's vision for statewide workforce development
- The State Workforce Investment Board (State Board), in an effort to align with federal strategies, ensures the consistency and the flexibility to create a statewide system, with direct input from local communities, which is designed to meet local needs.
- The State Board has developed the general system criteria required for One-Stop Certification, and is responsible for the certification of One-Stops.
- The State Board provides technical assistance and guidance to the maximum extent possible, in order to promote and expand the development of the One-Stop System in Montana.
- Local entities requesting certification submit a business plan through their Community Management Team to the State Board, designating the proposed service delivery area, proposed physical location of the One-Stop Center, and the operator of the proposed One-Stop System.
- Once a business plan is approved, the State Board conducts a site review, utilizing:
 - Elements of the proposed business plan;
 - Additional standardized criteria established by the State Board;
 - On-site monitoring; and/or
 - Telephone or email interviews with site and partner staff.
- Upon favorable completion of a site review, the One-Stop is certified.
- Once a One-Stop is certification, every two years thereafter the State Board will conduct a re-certification, including an on-site review.

Currently Certified

- In January 2006, DLI Commissioner Keith Kelly challenged the State Board to certify ten One-Stops throughout the state within the next year.
- To date, there are 12 certified One-Stops throughout Montana:
 - Bitterroot Workforce One-Stop System (Hamilton)
 - Capital Area Workforce System (Helena)
 - Central Montana Workforce System (Lewistown)
 - Flathead One-Stop Workforce System (Kalispell)
 - Havre Area Workforce System (Havre)
 - Mission Valley One-Stop Workforce System (Polson)
 - Missoula / Mineral Area Workforce System (Missoula)
 - Missouri River Workforce System (Great Falls)
 - Northeast Montana Workforce Development System (Glasgow and Wolf Point)

- South Central JobLINC (Billings)
- Southwest Montana Workforce System (Butte)
- Yellowstone Area System (Belgrade, Bozeman, and Livingston)

For more information, contact Chris Wilhelm at 406.444.4480.